



Cleveland Consulting Group, Inc.

9796 Cedar Road, Novelty, Ohio 44072-9747

+1 440 338 1705 O +1 440 241 6908 C

Unleashing Executive & Organizational Potential

I appreciate your willingness to describe your experience in the executive and leadership training that I provided to you and your organization. The information will be included in a marketing booklet that I will be using to expand my global footprint. My sincere gratitude for your support.

Herb Stevenson

Please describe your experience in the space provided

Transitioning to a newly appointed Officer role is often a not so seamless process - for the organization. Onboarding for the Chief Operation Officer position at best consists of a welcoming email, a laptop and a big good luck. CCG's innovative coaching for a new executive provides the Company with the desired transitional goals by providing the guidance and stability the Company does not have the capacity to provide. CCG provides the new executive a roadmap to successfully meeting these goals with invaluable feedback and tremendous insights.

What did you find most effective from this coaching and training that supported your leadership development?

Working with Herb has allowed for honest, constructive, and strategic feedback without the fear of rejection that could take place in large meetings. Learning to be present, to stay focused and to remain calm under tremendous stress and pressure is the most invaluable learning experiences.

How has the coaching and training led to be a more effective leader

The coaching sessions with Herb has helped me become more effective in one on one meetings with my employees. When you witness Herb's presence as a coach, fully present with you, you realize the value of being fully present with your employees. They truly feel valued, and appreciated. Herb continuously provides feedback I don't want to hear that has led to numerous aha moments. Herb has helped me become a better leader and a better person. Dynamic leadership and the ability to react to changes by being proactive takes a ton of energy while managing the day to day operations and reporting to partners. **Herb will relentlessly engage and challenge you to become the best version of you.** It's a continued work in progress.

May we cite your name and organization? If so please list it below.

Denise E. Hofelich, M.S., MBA; Chief Operating Officer
Medical Organization

When finished, please save the file and send to me at the email below. Again, I appreciate your support.